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In 2006 our company's subsidiaries were opened in 15 cities at once. We've been built hundreds of kilometers of optic fiber cable, installing hundreds of units of network equipment, subscribing thousands of customers. And we needed a solution that can provide us with efficient network infrastructure management and timely prevention and elimination of any failures.

In 2008 considering the results of our tests we chose OSS/BSS platform Equipment Manager provided by OS Group and implemented it in every subsidiary of our holding by 2011. And in 2016 an "umbrella" monitoring system called Sceptor was launched.

We've achieved great results: lots of processes got automated, staff productivity increased significantly, time needed for detecting and eliminating failures on the network decreased. We've also implemented an intellectual network infrastructure and service management solution and decreased operational and financial expenses.

The scale of OS Group's OSS-solution usage can be judged by these numbers: more than 15 mln of units of equipment in the NRI, more than 90 000 networks events daily, more than 150 000 documents in work and more than 2 000 users.

Now the "ER-Telecom" network with a total length of 40 000 km covers millions pf apartments all over the country. We have the second largest number of internet users served in Russia. Flexibility, scalability and multifunctionality of the OS Group's solutions helps us to provide our clients with the highest quality of service.

Pischalnikov Kirill,

network management director
of JSC "ER-Telecom Holding"
(TM "Dom.ru")